



# QUALITY POLICY

***This policy is to confirm our Organisation's commitment to quality standards and outcomes for our customers, in the delivery of 'World Class' services and high customer satisfaction***

GSG's Quality Policy objectives are to;

- Establish and maintain a Quality Management System in accordance with AS/NZS ISO 9001:2015;
- Conduct internal audits and review the effectiveness of our Quality Management System by scheduling review meetings as a mechanism for stimulating continual improvement;
- Identify, investigate, report and resolve all non-conformities and take action to prevent recurrence;
- Monitor customer perceptions to determine if we have met requirements and expectations;
- Implement this policy and its objectives within the organisation and ensure that it is communicated and made available to all interested parties.

*This policy will be reviewed in consultation with relevant parties on a regular basis.*

**Aleksandar BORKOVIC**  
**Managing Director**  
**Gold Security Group (International) Pty Ltd**  
**4th November 2021**

