



## QUALITY POLICY

***This policy is to confirm our Organisation's commitment to quality standards and outcomes for our customers, in the delivery of 'World Class' services and high customer satisfaction.***

Our objectives are;

- Establish and maintain a Quality Management System in accordance with AS/NZS ISO 9001:2015;
- Conduct internal audits and review the effectiveness of our Quality Management System by scheduling review meetings as a mechanism for stimulating continual improvement;
- Identify, investigate, report and resolve all non-conformities and take action to prevent recurrence;
- Monitor customer perceptions to determine if we have met requirements and expectations;
- Ensure this policy is communicated and understood by all employees and other stakeholders within the organisation.

This policy will be reviewed in consultation with relevant parties on a regular basis.

A handwritten signature in black ink, appearing to read "AB".

**Aleksandar BORKOVIC**

Managing Director

Gold Security Group (International) Pty Ltd

23rd June 2017

